

Quality and Environmental Policy and Objectives

6.1 Quality and Environmental Policy

The purpose of the Quality Management System is to ensure that the products and services provided to our customers consistently meet or exceed their expectations. The company operates a system that regularly evaluates its processes and customer needs and the impacts of these services on the environment and has set quantifiable goals with plans in place to ensure that they are improved year on year in accordance with BS EN ISO 9001 & BS EN ISO 14001– Quality Management System requirements. Written to all Standards, Codes of Practice and Schedules as listed within AS11 Standards Adherence Document

It is the policy of Herongrange Group Ltd to maintain, on a continual basis, an effectively managed Quality and Environmental Programme, which will assure customers that the products supplied conform to the laid down procedures or disciplines of the company, which will ensure that we meet the customers' needs and expectations.

The Management of Herongrange Group Ltd is firmly committed to the procedures included in this Manual, and the total participation of all personnel is mandatory.

The QA is entrusted with the authority and responsibility for the control of the Quality Management System.

The QA cannot be over-ruled on matters of quality and in the event of differences of opinion on quality matters; the Director has the responsibility to refer such items to the Director for resolution.

This policy of Quality Assurance and Environmental Impact is in place to ensure that the overall organisational goals of the company are met. The goals of this company are to ensure that the best possible product is supplied to our valued customers, and that we are able to meet their needs and requirements as effectively and efficiently as possible.

Our organisational goals are to ensure that the changes required within our documented management system to meet the requirements of BS EN ISO 9001 & BS EN 14001, written to all Standards, Codes of Practice and Schedules as listed within AS11 Standards Adherence Document, which are performed in a managed methodical way to ensure that the system is fully understood and implemented throughout the company.

Herongrange Group Ltd will make this Policy available to all stakeholders, shareholders, staff and general public on request.

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David Kane
Chief Operating Officer